



Classic Campervan & Wedding Car Hire

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Pen y Garn, Ffordd Uchaf, Gwynfryn, Wrexham, LL11 5UN

Terms and Conditions of Booking and Hire

This agreement is made between Hilltop Classics of Pen y Garn, Ffordd Uchaf, Gwynfryn, Wrexham, LL11 5UN and the persons signing the booking form.

1. To drive the VW Campervan you need: -

- To be 25 to 75 years of age
- To hold a full valid driver's licence, held for a minimum of 2 years
- To have two forms of identity, including proof of permanent UK address
- Be fit and capable to drive

2. Included in the Price: -

- Unlimited mileage
- All gas
- Fully comprehensive insurance for one driver (additional driver at a cost of £50)
- UK Breakdown cover
- Extras as specified on the booking form

3. Security Deposit

- A £500 security deposit is required before the vehicle is handed over. This can be paid as a cleared cheque (sent 1 week prior to collection) or as a bank transfer, to our account, three days prior to collection or by credit or debit card payment over the phone the day before collection. This will be refunded within 5 working days of the end of the hire period, provided the vehicle is returned, on time to the agreed location, in the same condition as it was when picked up i.e.
 - With the interior and all equipment and utensils clean and undamaged
 - With the exterior, including wheels and tyres, undamaged
 - With a full tank of fuel

4. Hire Collection and Return Times

Weekly hire

- Collect on Saturday from 2.30pm and return Saturday by 10.00am

Long Weekend Hire

- Collect on Friday from 2.30pm and return Monday by 10.00am

Mid Week Break

- Collect on Monday from 2.30pm and return on Friday by 10.00am

Please be aware that by returning the vehicle late, you will not be insured and therefore committing a motoring offence. It will also impact adversely on the next hirer. A charge of £50 per hour, or part thereof, will be levied, to cover additional insurance administration.

5. Payment

- A non refundable deposit of £150 is payable at the time of booking. We will confirm your reservation, once the monies have cleared.

- The balance is due 6 weeks prior to departure. We will accept a cheque or bank transfer into account number 20139437 with sort code 01-01-28.
- A security deposit of £500 is required on handover of the vehicle. This can be, a cheque 1 week prior to departure or bank transfer to the above account 3 days prior to departure or credit / debit card payment over the phone the day before departure.

6. Cancellation

- If you cancel your booking up to 4 weeks before departure, we will refund 50% of the total hire charge.
- If you cancel less than 4 weeks prior to departure, all monies paid are non refundable
- If, due to circumstances beyond our control, the reserved vehicle is not available, we reserve the right to offer an alternative. If an alternative is not available, our liability is limited to a maximum of the total hire charge.
- We strongly advise that you take out suitable holiday insurance to cover cancellation eventualities.

7. Rental Restrictions

- No one way rentals
- No smoking. A £200 valet charge will be deducted from the security deposit where there is evidence of smoking inside the vehicle
- The number of passengers is limited to the standard carrying capacity of each vehicle.
- All fines (e.g. parking, speeding etc.) will be the responsibility of the hirer
- No unauthorized towing

8. Pets

- If you would like to take your dog with you on holiday please contact us beforehand to discuss.

9. Insurance

- Fully comprehensive insurance is provided for the period of hire. An excess of £500 is in force, which the hirer will be liable for. This covers the vehicle and fitments for damage and damage to third party property but does not cover your personal belongings.
- Windscreen cover is included
- Damage to tyres and wheels is not included and the hirer will be liable for replacement / repair costs to these.

10. Safety

- It is the responsibility of the hirer to ensure that all equipment is securely stowed in its correct location before setting off.
- Seatbelts are provided to both front seats and two lap belts are provided in the rear bench seat. It is the hirer's responsibility to ensure all passengers use their seatbelts correctly when the vehicle is in motion.
- There is no seatbelt for a third passenger on the bench seat.
- The rear facing buddy seat is not suitable for use whilst the van is in motion.

11. Accidents and damage

- In the event of an accident or breakdown, you must inform Hilltop Classics immediately.
- Any accident to the interior or exterior of the hire vehicle will be repaired at the hirer's cost and be taken from the £500 security deposit once suitable quotations for such repairs have been obtained.
- Should you be involved in an accident, please obtain names and addresses of all parties concerned and any witnesses.
- A full report of the accident must be submitted, to Hilltop Classics, within 3 days of occurrence.
- There is a standard excess of £500 (your full security deposit) in force by the insurers, should you be involved in an accident.
- Damage to tyres and wheels is not covered by the insurance and will be the responsibility of the hirer to repair or replace as necessary.

12. Breakdown

- In the event of a breakdown, please call Hilltop Classics and the breakdown service (number in your information pack). We may be able to assist over the phone, with roadside repairs, to help you get on your way.
- If the vehicle cannot be repaired by the breakdown service or garage, we may be able to provide an alternative vehicle. If no vehicle is available then Hilltop Classics will refund the remaining days' hire costs. No additional costs or compensation for loss of days will be accepted by Hilltop Classics.

13. Definitions

- ***“This agreement”*** means: - The insurance Motor Rental Agreement, and these terms and conditions. In the event of any discrepancy between any Hilltop Classics literature, the wording of these terms prevails.
- ***Hilltop Classics*** means Hilltop Classics, the Classic VW Campervan Hire Company, owned by Paul & Pat Williamson of Pen y Garn, Ffordd Uchaf, Gwynfryn, Wrexham, LL11 5UN.
- ***Customer*** means the person or persons nominated as the hirer under the heading ‘Main Driver’ on the booking form and the person responsible for all charges.
- ***Rental Period*** means the period of hire referred to under the heading ‘Hire Period’ on the booking form or any agreed variation thereof and any additional period during which the vehicle is in the customer’s possession or control.
- ***Vehicle*** means the vehicle described under the heading ‘Us and Our Vehicles’ or described by name on correspondence. This includes all fitted equipment and furniture, accessories, tyres and wheels and any optional accessories or equipment taken out at the time of hire.